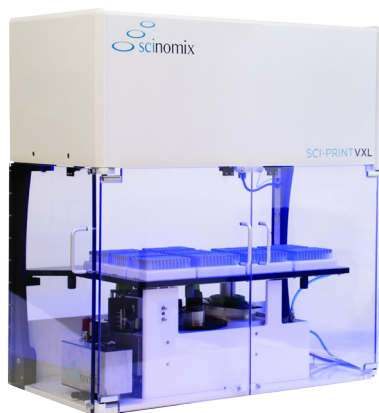


we deliver
you discover



SCI-PRINT VXL SERVICE PLANS

For this instrument, we offer three service plans.



STANDARD PM VISIT

- One scheduled preventative maintenance (PM) inspection per instrument
- Travel expenses related to PM visit
- Performance test
- Thorough cleaning and lubrications of rails and axis
- Functionality testing of sensors, motors, and accessories
- Inspection of fuses, lead-screws, linear bearings & guides, belts, latches, grippers and rollers, hinges, power cords and plugs. (Adjustment, replacement, or repair of these parts done as necessary)

LEVEL TWO

- One annual preventative maintenance inspection (includes all offerings in Standard PM Visit)
- One on-site service visit with priority scheduling
- Service visit includes repair parts (exclusions apply), labor cost, and travel

LEVEL THREE

- Includes all offerings in Level Two
- Scinomix control software upgrades
- Two on-site service visits for emergency needs or scheduled preventative maintenance
- Service visits include repair parts (exclusions apply), labor cost, and travel

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